

Communications, had not been at work for a few months and would not be returning to the Trust. Dave Roberts has been standing in and has been working with some of the Governors on the Website. However, the long term plan has overtaken in terms of part of the agreement has changed as the Trust has to send all the outpatient notifications to the GPs electronically. Therefore the whole organisation is going through an exercise to make sure that we are capable of providing that service and make sure that the Trust is sending the notices to the right people at the right location. To be reviewed at the next CoG meeting.

NM

ACTION: NM

N Marsden noted that all other actions were complete and had been closed.

PERFORMANCE and FINANCE

CG 17/02/04 Integrated Performance Report

C Charles-Barks presented the report which highlights the key themes and issues across the organisation, attempting to make links between the various aspects of the Trust's business. CCB highlighted the following key points.

- While there was some improvement in performance against the Emergency Access target, the Trust continued to feel the impact of winter pressures. The Trust still maintained its performance well above the national average for December 2019, and although the Trust was consistently on high escalation, the number of cancelled operations remained within the expected range
- There was a marked improvement in month in month in discharges before 1200 but while overall bed occupancy fell in month, the longer term trend for this and beds occupied by DTOCs is one of sustained increase.
- The Trusts referral to treatment performance has remained as a special cause variation given the downward trend in performance. Falling performance trends in dermatology and plastic surgery have continued. There has, however, been some progress in the Theatres productivity programme seeing increased productivity of 8% in day theatres.
- The Trust has maintained its performance against diagnostic waiting time standard, delivering 99.8% of diagnostic tests within six weeks in December.
- There has been a marked deterioration in month in two week wait and two in month of 15% of capacity performance. Overall performance deterioration in month and

elective activity. A sharp rise in leavers in December 2019 has also contributed to staffing pressures

Discussion:

- J Cullis asked how the Trust performed compared to other Trusts of the same size. C Charles-Barks responded that across the STP most Trusts were not going to meet their control total. Nationally everyone is going to be quite challenged to meet their control totals.
- J Cullis asked about the Genetics Department moving to Southampton within the next three years and what can the Trust do to make up the shortfall, assuming that it was a net income that the Trust received for them. C Charles-Carks said that Genetics might not even go to Southampton and looking at the movement of travel of Genetics nationally, it is all about consolidation and creation of big hubs. N Marsden said that the Trust would negotiate the best deal possible.
- P Miller interjected that it is likely that the Trust will miss the control total this year by £6m and next year you are looking at a £10m cost improvement programme. In the next two to three years something has got to change but

enabling priorities of care, people and resources. The Trusts clinical strategy, the corporate risk register, existing quality concerns and patient feedback informed the Trusts priorities. The proposed priorities for 2020/21 were as follows:

- Work with our partners to prevent avoidable ill health
- Introduce the new national patient safety strategy to reduce avoidable harm
- Work towards the implementation of the NHS England and NHS Improvement learning disability improvement standards
- Work with our patients to value patient's time by ensuring that they are only in the hospital when necessary

C Gorzanski asked the Council to recommend alternative priorities or additional areas that the Trust needs to consider if required.

Decision:

The Council unanimously agreed with the four proposed priorities.

CG 17/02/06 Quality Account Local Indicator

C Gorzanski provided the Governors with a paper on the Quality Account local

CG 17/02/13 Any other business

- A Lack raised a few requests from the Lead and Deputy Lead Governors whom were unable to attend the meeting. A Lack stated the they feel that the Council of Governors should be seeing the minutes of the Part II Trust Board meetings in the Council of Governors private session. F McNeight said that it was part of the FT Code of Governance, however the agreement was that as there is an observer in the Part II of the Trust Board meetings that there was no need for these to go to the Governors. **Action: Add the Part II minutes of the Trust Board to the Council of Governors private session.**

IC

A Lack mentioned that the Governors felt that the Governor surgeries had not been time effective, and didn't think that it was worth continuing. I Cardoso informed the Governors that in the Membership and Communications minutes the Governors who had done any of the Governor Surgeries were being asked to feedback to C Wynne on how they found these so that a decision could be made at the next Membership and Communications meeting on whether to continue with these or not.

- J Sanders said that she had no reports to hand in as there have been no meetings of the committees that she sits on since November 2019
- A Lack also stated that there have been no meetings of the Trust's Strategy Committee for a long time. C Charles-Barks informed A Lack that that committee no longer existed and that the Board now looked at strategy as part of their private board meetings.
- P James thanked C Charles-Barks for her email on smoking, but thinks that some signs are needed in prominent areas, especially in the Main front of the hospital as there are always people smoking there. C Charles - Barks suggested that next time that Pearl was in for someone from the team to do a walk round with her. **Action: C Charles-Barks to pick this up with Lynn Lane.**

CCB

- P James referenced the plastic cups that are being used in the wards. On Britford ward uses 500 every two to three days. **Action: C Charles-Barks asked Pearl to please speak with Ian Robinson.** C Charles-Barks informed the Council that Esther Provins the Director of Transformation, is the exec sponsor for a staff formed Eco Council. J Parker said that he was the Governor representative on the Sustainability and Development group and will raise this issue at the next meeting. **Action: J Parker to raise the plastic cup usage with the Sustainability and Development group and get back to Pearl on this.**

PJ

JP